



E UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of

Robertson et al.

:Art Unit: 2154

:Examiner: Bharat Barot

Serial No.:

09/603,174

:Atty. Dkt: Service Metrics

Filed:

June 23, 2000

For: A Method and System for Internet Performance

Monitoring Analysis

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Technology Center 2100

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INFORMATION DISCLOSURE STATEMENT

Sir:

Applicants and their attorneys respectfully request that the following references be made of record and considered for the above-identified application:

Non Patent Publications:

Publisher	Published	<u>Title</u>	<u>Author</u>
Keynote	Jan. 16, 1998	Keynote Systems Announces Free	Keynote
Systems		Performance Appraisals to Measure	Systems
	Retrieved from the	Quality of Service of Corporate	
	Internet:	Internet Sites	
	http://www.keynote.com/		
	news/announcements/pr0		
	11698.html		
Keynote	Nov. 4, 1996	Keynote Systems Announces Global	Keynote
Systems		Solution to Measure and Validate	Systems
	Retrieved from the	Quality of Service on the Congested	
	Internet:	Internet	
	http://www.keynote.com/		
	news/announcements/pr1		

	10496.html		
Publisher	Published	Title	Author
E-Commerce Times	Dec. 9, 1998 Retrieved from the Internet: http://www.ecommercetimes.com/news/articles/9812097shtml	Keynote Announces Content Analysis Service	E-Commerce Times Staff Writer
Keynote Systems	Feb. 5, 1999 Retrieved from the Internet: http://www.keynote.com/product/prod_subscriptions.html	Perspective: Measure, Assure and Improve Web- Site Performance 24 Hours a Day from 35 Cities Worldwide	Keynote Systems
Keynote Systems	Feb. 5, 1999 Retrieved from the Internet: http://www.keynote.com/product/prod_proservices.html	Professional Services: Building World-Class E-commerce Sites	Keynote Systems
Keynote Systems	Feb. 5, 1999 Retrieved from the Internet: http://www.keynote.com/product/prod_priviateagents.html	Custom Agents	Keynote Systems
Keynote Systems	Feb. 5, 1999 Retrieved from the Internet: http://www.keynote.com/downloads/wp_compdata.html	The Interaction of Web Content and Internet Backbone Performance	Keynote Systems
Keynote Systems	Feb. 5, 1999 Retrieved from the Internet: http://www.keynote.com/downloads/wp_ecommer ce.html	Measuring and Improving Your E- Commerce Web-Site Performance with Keynote Perspective	Keynote Systems

Keynote	Jan. 25, 1999	Keynote Systems Adds Three New	Keynote
Systems	Retrieved from the	Delivery Features to its Internet Measurement and Diagnostic Service	Systems
	Internet:	Weastrement and Diagnostic Service	
	http://www.keynote.com/		
	news/announcements/pr0		
	12599.html		
Keynote	Dec. 14, 1998	Keynote Systems Announces New	Keynote
Systems		Index to Track Performance and	Systems
	Retrieved from the	Availability of Online Brokerage Web	
	Internet:	Sites	
	http://www.keynote.com/		
	news/announcements/prl		
	21498.html		
Keynote	Dec. 7, 1998	Keynote Systems Announces New	Keynote
Systems	B 16	Content-Analysis Service to Improve	Systems
	Retrieved from the	Web-Page Download Times for Media	
	Internet:	and Catalog Shopping Sites	
	http://www.keynote.com/		
	news/announcements/pr1 20798.html		
Keynote	Sept. 3, 1998	Keynote Internet Performance Bulletin:	Keynote
Systems	Зерт. 3, 1996	Online Stock-Market Trading Frenzy	Systems
b y stems	Retrieved from the	Produced Minimal Impact on General	Josephs
	Internet:	Internet Users	
	http://www.keynote.com/		
	news/announcements/pr0		
	90398.html		
Keynote	June 5, 1998	Keynote Systems Announces Low-Cost	Keynote
Systems		Single City Subscriptions to Its Internet	Systems
	Retrieved from the	Performance and Diagnostic Service	
	Internet:		
	http://www.keynote.com/		
	news/announcements/pr0		
	60598.html		

Copies of the aforementioned references are submitted herewith along with a completed form PTO-1449. The references listed on form PTO-1449 are believed to provide background information regarding the present invention.

The above citations do not constitute an admission that the references are relevant or material to the claims.

This Information Disclosure Statement is being submitted pursuant to 37 C..F.R. § 1.97-§ 1.99 after the mailing of a first office action but prior to a final office action. Enclosed please find a check of \$180.00 to cover the fee set forth in § 1.17(p). If any extra fees are due in connection with the submittal of this paper, the Examiner is hereby authorized to charge **Deposit Account No. 03-3839.**

Please address all correspondence to the correspondent address for Customer No. 26345 of Gibbons, Del Deo, Dolan, Griffinger & Vecchione. Telephone calls should be made to Vincent E. McGeary, Esq. by dialing Area Code (973) 596-4500.

Respectfully submitted,

Date: <u>/-6-04</u>

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